

Data Privacy Policy

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The following data protection declaration applies to the use of our online service <https://doluxe.com/> (hereinafter "website").

We are committed to protecting your privacy. The collection and processing of your personal data takes place in compliance with the applicable data protection regulations, in particular the General Data Protection Regulation (GDPR).

Name and Address of the Controller

The entities responsible for the collection, processing and use of your personal data in line with the General Data Protection Regulation (GDPR) are

In the event that you would like to object to the collection, processing or use of your data by us in accordance with these data protection provisions, either as a whole or with respect to individual measures, you can submit your objection to the responsible party.

You can save and print this data protection declaration at any time.

General Objectives in the Processing of Data

We utilize personal data solely for the purpose of operating the website.

The Data We Utilize and Why

3.1 Hosting

The hosting services used by us are intended for the provision of the following services: Infrastructure and platform services, computing capacity, storage space and database services, security services, as well as technical maintenance services that we use for the purpose of operating the website.

We or our hosting provider process inventory data, contact data, content data, contract data, usage data, meta and communication data of clients, interested parties and visitors to this website on the basis of our legitimate interests in the efficient and secure provision of our website in accordance with Art. 6 Para. 1 S. 1 f) GDPR in connection with Art. 28 GDPR.

3.2 Access Data

We collect information about you when you use this website. We automatically collect information about your usage patterns and your interaction with us, and

we register information about your computer or mobile device. We collect, store and use data pertaining to each time you access our website (so-called server log files). This includes the following access data:

Name and URL of the retrieved file

Date and time of retrieval

Transferred data volume

Notification of successful retrieval (HTTP response code)

Browser type and browser version

Operating system

Referring URL (i.e., the previously visited page)

Websites accessed by the user's system through our website

Internet service provider of the user

IP address and the requesting provider

We use this log data without associating it with your person or other profiling for statistical evaluations for the purpose of operating, securing and optimizing our website, but also for anonymous recording of the number of visitors to our website (traffic) and for the scope and type of use of our website and services, as well as for billing purposes to measure the number of clicks received from cooperating partners. This information enables us to provide personalized and location-based content and to analyze traffic, troubleshoot and correct errors, as well as improve our services.

This also constitutes our legitimate interest pursuant to Art. 6 Para. 1 S. 1 f) GDPR.

We reserve the right to subsequently check the log data if there is a justified suspicion of illegal use arising from concrete evidence. We store IP addresses in the log files for a limited period of time should this be necessary for security purposes or for the provision or billing of a service, e.g. if you use one of our offers. After the order process has been cancelled or payment has been received, we delete the IP address if it is no longer required for security purposes. We also store IP addresses if we have concrete grounds to suspect a criminal offense in connection with the use of our website. We also store the

date of your last visit as part of your account (e.g. when registering, logging in, clicking links, etc.).

3.3 Cookies

To optimize our website, we use so-called session cookies. A session cookie is a small text file that is sent by the respective servers upon visiting a website and stored temporarily on your hard drive. This file as such contains a so-called session ID, which can be used to assign various requests from your browser to the joint session. This enables your computer to be identified when you return to our website. These cookies are deleted after you close your browser. They are used, for example, to enable the use of the shopping basket function across several pages.

To a limited extent, we also utilize persistent cookies (also small text files that are stored on your end device) that remain on your end device and enable us to recognize your browser the next time you visit. These cookies are stored on your hard drive and are deleted automatically after the specified time. They have a lifespan ranging from 1 month to 10 years. This enables us to present our services to you in a more user-friendly, effective and secure manner and, for example, to display information on the site that is specifically tailored to your interests.

Our legitimate interest in the use of cookies pursuant to Art. 6 Para. 1 S. 1 f) GDPR is to make our website more user-friendly, effective and secure

The following data and information are stored in the cookies:

Login information

Language settings

Entered searches

Information about the number of visits to our website and the use of individual functions of our website.

Upon activation of the cookie, it is assigned an identification number and your personal data is not associated with this identification number. Your name, IP address or similar data that would enable the cookie to be linked to you will not be placed in the cookie. Only pseudonymous data, such as which pages of our

You can configure your browser in such a way that you are informed in advance when cookies are installed and can decide on a case-by-case basis whether you wish to exclude the acceptance of cookies in specific cases or in general, or whether cookies are to be completely blocked. By doing so, it is possible that the functionality of the website may be restricted.

3.4 Data Required to Satisfy Our Contractual Obligations

We process personal data that we need to satisfy our contractual obligations, such as name, address, e-mail address, products ordered, billing and payment data. The collection of this data is necessary for the conclusion of the contract.

3.4 Data Required to Satisfy Our Contractual Obligations

The data will be deleted after the statutory retention terms and warranty periods have expired. Data linked to a user account (see below) will be retained in all cases for the duration of the account.

The legal basis for the processing of this data is Art. 6 Para. 1 S. 1 b) GDPR, as this data is required in order for us to be able to fulfil our contractual obligations under the contract with you.

3.5 User Account

3.5 User Account

You can create a user account on our website. If you wish to do so, the personal data requested during the registration process will be required. When you log in at a later date, only your email or user name and the password you have chosen will be needed.

New registrations require us to collect master data (e.g., name, address), communication data (e.g., e-mail address) and payment data (bank details), as well as access data (user name and password).

In order to ensure that you are logged in properly and to prevent unauthorized third-party logins, you will receive an activation link by email after submitting the registration form to activate your account. Only after successful registration do we permanently store the data you have entered in our system.

You can have us delete a user account once it has been created at any time, without incurring any costs other than the transmission costs in accordance with the standard rates. A message in text form to the contact data mentioned above in section 1 (e.g. e-mail, fax, letter) is sufficient. We will then delete your stored

personal data unless we need to store it for the processing of orders or due to legal retention obligations.

The legal basis for processing this data is your consent pursuant to Art. 6 Para. 1 S. 1 a) GDPR.

3.6 Newsletter

To subscribe to the newsletter, the data requested during the subscription process is required. The subscription to the newsletter will be logged. After subscribing, you will receive a message at the specified email address asking you to confirm your subscription ("double opt-in"). This is necessary to prevent third parties from registering with your email address.

You can revoke your consent to receive the newsletter at any time and thus unsubscribe from the newsletter.

We store subscription data for as long as it is required for sending the newsletter. We store the logging of the subscription and the mailing address as long as there was an interest in the proof of the originally granted consent, and as a general rule, these are the statute of limitations for civil claims, therefore a maximum of three years.

The legal basis for sending the newsletter is your consent pursuant to Art. 6 Para. 1 S. 1 a) in conjunction with Art. 7 GDPR in conjunction with § 7 Para. 2 No. 3 UWG. Legal basis for the logging of the subscription is our justified interest in the proof that the mailing was made with your consent.

You can cancel the subscription at any time without incurring any costs other than the transmission costs according to the standard rates. A notification in text form to the contact data mentioned under section 1 (e.g. e-mail, fax, letter) is sufficient. Of course, in every newsletter you will also find a link to unsubscribe.

3.7 Product Recommendations

We regularly send you product recommendations by e-mail, independently of the newsletter. This will provide you with information about products we offer that may be of interest to you based on your most recent purchases of goods or services from us. We strictly adhere to the statutory requirements. You can object to this at any time without incurring any costs other than the transmission costs according to the standard rates. A message in text form to

the contact data specified above in section 1 (e.g., e-mail, fax, letter) is sufficient. Of course, every e-mail will also contain an unsubscribe link.

The legal basis for this is the legal permission granted under Art. 6 Para. 1 S. 1 f) GDPR in conjunction with § 7 Para. 3 UWG.

3.8 E-mail Contact

If you contact us (e.g. via contact form or e-mail), we will use the details you provide to process your inquiry, as well as in the event that follow-up questions should arise.

If the data processing is executed to carry out pre-contractual measures, which take place at your request, or, in the case that you are already our client, to carry out the contract, the legal basis for this data processing is Art. 6 Para. 1 S. 1 b) GDPR.

Additional personal data will only be processed by us if you give your consent to do so (Art. 6 Para. 1 S. 1 a) GDPR) or if we have a legitimate interest in processing your data (Art. 6 Para. 1 S. 1 f) GDPR). A legitimate interest could, for example, be to reply to your e-mail.

Data protection for applications and the application procedures

The data controller shall collect and process the personal data of applicants for the purpose of the processing of the application procedure. The processing may also be carried out electronically. This is the case, in particular, if an applicant submits corresponding application documents by e-mail or by means of a web form on the website to the controller. If the data controller concludes an employment contract with an applicant, the submitted data will be stored for the purpose of processing the employment relationship in compliance with legal requirements. If no employment contract is concluded with the applicant by the controller, the application documents shall be automatically erased two months after notification of the refusal decision, provided that no other legitimate interests of the controller are opposed to the erasure. Other legitimate interest in this relation is, e.g., a burden of proof in a procedure under the General Equal Treatment Act (AGG)

4.1 Data protection provisions about the application and use of Google Analytics (with anonymization function)

We use Google Analytics, a web analysis service provided by Google Inc. ("Google"). Google Analytics uses "cookies", which are text files placed on your computer, to help the website analyze how users use the site. The information

generated by the cookie about the use of this website-by-website visitors is generally transmitted to a Google server in the USA and stored there.

This is also our legitimate interest pursuant to Art. 6 Para. 1 S. 1 f) GDPR.

Google has signed and certified a privacy shield agreement concluded between the European Union and the USA. This means that Google is committed to complying with the standards and regulations of European data protection law. More information can be found here:

<https://www.privacyshield.gov/participant?id=a2zt000000001L5AAI&status=Active>.

We have activated IP anonymization on this website (anonymize Ip). As a result, your IP address will be shortened by Google within member states of the European Union or in other countries party to the Agreement on the European Economic Area. Only in exceptional cases will the full IP address be transmitted to and truncated by Google on servers in the United States. Google will use this information on our behalf to evaluate your use of the website, to compile reports on website activity and to provide us with other services relating to website activity and internet usage.

The IP address transmitted by your browser as part of Google Analytics is not combined with other data from Google. You may refuse the use of cookies by selecting the appropriate settings in your browser. However, please note that if you do this you may not be able to use the full functionality of this website.

Furthermore, you have the option of preventing the transmission of the data generated by the cookie and relating to your use of the website (including your IP address) to Google and the processing of this data by Google by downloading and installing the browser plug-in available under the following link:
<http://tools.google.com/dlpage/gaoptout?hl=de>.

Alternatively, to the browser plug-in or within mobile browsers, you can click on the following link to set an opt-out cookie that will prevent Google Analytics from collecting data from this site in the future (this opt-out cookie works only in this browser and only for this domain). If you delete the cookies in your browser, you must click this link again): [Google Analytics deactivate]

4.2 Data protection provisions about the application and use of Google+

On this website, the controller has integrated the Google+ button as a component. Google+ is a so-called social network. A social network is a social meeting place on the Internet, an online community, which usually allows users



to communicate with each other and interact in a virtual space. A social network may serve as a platform for the exchange of opinions and experiences, or enable the Internet community to provide personal or business-related information. Google+ allows users of the social network to include the creation of private profiles, upload photos and network through friend requests.

The operating company of Google+ is Google Inc., 1600 Amphitheatre Pkwy, Mountain View, CA 94043-1351, UNITED STATES.

With each call-up to one of the individual pages of this website, which is operated by the controller and on which a Google+ button has been integrated, the Internet browser on the information technology system of the data subject automatically downloads a display of the corresponding Google+ button of Google through the respective Google+ button component. During the course of this technical procedure, Google is made aware of what specific sub-page of our website was visited by the data subject. More detailed information about Google+ is available under <https://developers.google.com/+/>.

If the data subject is logged in at the same time to Google+, Google recognizes with each call-up to our website by the data subject and for the entire duration of his or her stay on our Internet site, which specific sub-pages of our Internet page were visited by the data subject. This information is collected through the Google+ button and Google matches this with the respective Google+ account associated with the data subject.

If the data subject clicks on the Google+ button integrated on our website and thus gives a Google+ 1 recommendation, then Google assigns this information to the personal Google+ user account of the data subject and stores the personal data. Google stores the Google+ recommendation of the data subject, making it publicly available in accordance with the terms and conditions accepted by the data subject in this regard. Subsequently, a Google+ recommendation given by the data subject on this website together with other personal data, such as the Google+ account name used by the data subject and the stored photo, is stored and processed on other Google services, such as search-engine results of the Google search engine, the Google account of the data subject or in other places, e.g. on Internet pages, or in relation to advertisements. Google is also able to link the visit to this website with other personal data stored on Google. Google further records this personal information with the purpose of improving or optimizing the various Google services.

Through the Google+ button, Google receives information that the data subject visited our website, if the data subject at the time of the call-up to our website is logged in to Google+. This occurs regardless of whether the data subject clicks or doesn't click on the Google+ button.

If the data subject does not wish to transmit personal data to Google, he or she may prevent such transmission by logging out of his Google+ account before calling up our website.

Further information and the data protection provisions of Google may be retrieved under <https://www.google.com/intl/en/policies/privacy/>. More references from Google about the Google+ button may be obtained under <https://developers.google.com/+/web/buttons-policy>.

4.3 Data protection provisions about the application and use of Google-AdWords

On this website, the controller has integrated Google AdWords. Google AdWords is a service for Internet advertising that allows the advertiser to place ads in Google search engine results and the Google advertising network. Google AdWords allows an advertiser to pre-define specific keywords with the help of which an ad on Google's search results only then displayed, when the user utilizes the search engine to retrieve a keyword-relevant search result. In the Google Advertising Network, the ads are distributed on relevant web pages using an automatic algorithm, considering the previously defined keywords.

The operating company of Google AdWords is Google Inc., 1600 Amphitheatre Pkwy, Mountain View, CA 94043-1351, UNITED STATES.

The purpose of Google AdWords is the promotion of our website by the inclusion of relevant advertising on the websites of third parties and in the search engine results of the search engine Google and an insertion of third-party advertising on our website.

If a data subject reaches our website via a Google ad, a conversion cookie is filed on the information technology system of the data subject through Google. The definition of cookies is explained above. A conversion cookie loses its validity after 30 days and is not used to identify the data subject. If the cookie has not expired, the conversion cookie is used to check whether certain sub-pages, e.g., the shopping cart from an online shop system, were called up on our website. Through the conversion cookie, both Google and the controller can understand whether a person who reached an AdWords ad on our website generated sales, that is, executed or cancelled a sale of goods.

The data and information collected through the use of the conversion cookie is used by Google to create visit statistics for our website. These visit statistics are used in order to determine the total number of users who have been served through AdWords ads to ascertain the success or failure of each AdWords ad and to optimize our AdWords ads in the future. Neither our company nor other Google AdWords advertisers receive information from Google that could identify the data subject.

The conversion cookie stores personal information, e.g., the Internet pages visited by the data subject. Each time we visit our Internet pages, personal data, including the IP address of the Internet access used by the data subject, is transmitted to Google in the United States of America. These personal data are stored by Google in the United States of America. Google may pass these personal data collected through the technical procedure to third parties.

The data subject may, at any time, prevent the setting of cookies by our website, as stated above, by means of a corresponding setting of the Internet browser used and thus permanently deny the setting of cookies. Such a setting of the Internet browser used would also prevent Google from placing a conversion cookie on the information technology system of the data subject. In addition, a cookie set by Google AdWords may be deleted at any time via the Internet browser or other software programs.

The data subject has a possibility of objecting to the interest-based advertisement of Google. Therefore, the data subject must access from each of the browsers in use the link www.google.de/settings/ads and set the desired settings.

Further information and the applicable data protection provisions of Google may be retrieved under <https://www.google.com/intl/en/policies/privacy/>.

4.4 Data protection provisions about the application and use of Instagram

On this website, the controller has integrated components of the service Instagram. Instagram is a service that may be qualified as an audio-visual platform, which allows users to share photos and videos, as well as disseminate such data in other social networks.

The operating company of the services offered by Instagram is Instagram LLC, 1 Hacker Way, Building 14 First Floor, Menlo Park, CA, UNITED STATES.

With each call-up to one of the individual pages of this Internet site, which is operated by the controller and on which an Instagram component (Insta button) was integrated, the Internet browser on the information technology system of the data subject is automatically prompted to the download of a display of the corresponding Instagram component of Instagram. During the course of this technical procedure, Instagram becomes aware of what specific sub-page of our website was visited by the data subject.

If the data subject is logged in at the same time on Instagram, Instagram detects with every call-up to our website by the data subject—and for the entire duration of their stay on our Internet site—which specific sub-page of our Internet page was visited by the data subject. This information is collected through the Instagram component and is associated with the respective Instagram account of the data subject. If the data subject clicks on one of the Instagram buttons integrated on our website, then Instagram matches this information with the personal Instagram user account of the data subject and stores the personal data.

Instagram receives information via the Instagram component that the data subject has visited our website provided that the data subject is logged in at Instagram at the time of the call to our website. This occurs regardless of whether the person clicks on the Instagram button or not. If such a transmission of information to Instagram is not desirable for the data subject, then he or she can prevent this by logging off from their Instagram account before a call-up to our website is made.

Further information and the applicable data protection provisions of Instagram may be retrieved under <https://help.instagram.com/155833707900388> and <https://www.instagram.com/about/legal/privacy/>.

4.5 Data protection provisions about the application and use of LinkedIn

The controller has integrated components of the LinkedIn Corporation on this website. LinkedIn is a web-based social network that enables users with existing business contacts to connect and to make new business contacts. Over 400 million registered people in more than 200 countries use LinkedIn. Thus, LinkedIn is currently the largest platform for business contacts and one of the most visited websites in the world.

The operating company of LinkedIn is LinkedIn Corporation, 2029 Stierlin Court Mountain View, CA 94043, UNITED STATES. For privacy matters outside of the



UNITED STATES LinkedIn Ireland, Privacy Policy Issues, Wilton Plaza, Wilton Place, Dublin 2, Ireland, is responsible.

With each call-up to one of the individual pages of this Internet site, which is operated by the controller and on which a LinkedIn component (LinkedIn plug-in) was integrated, the Internet browser on the information technology system of the data subject is automatically prompted to the download of a display of the corresponding LinkedIn component of LinkedIn. Further information about the LinkedIn plug-in may be accessed under <https://developer.linkedin.com/plugins>. During the course of this technical procedure, LinkedIn gains knowledge of what specific sub-page of our website was visited by the data subject.

If the data subject is logged in at the same time on LinkedIn, LinkedIn detects with every call-up to our website by the data subject—and for the entire duration of their stay on our Internet site—which specific sub-page of our Internet page was visited by the data subject. This information is collected through the LinkedIn component and associated with the respective LinkedIn account of the data subject. If the data subject clicks on one of the LinkedIn buttons integrated on our website, then LinkedIn assigns this information to the personal LinkedIn user account of the data subject and stores the personal data.

LinkedIn receives information via the LinkedIn component that the data subject has visited our website, provided that the data subject is logged in at LinkedIn at the time of the call-up to our website. This occurs regardless of whether the person clicks on the LinkedIn button or not. If such a transmission of information to LinkedIn is not desirable for the data subject, then he or she may prevent this by logging off from their LinkedIn account before a call-up to our website is made.

LinkedIn provides under <https://www.linkedin.com/psettings/guest-controls> the possibility to unsubscribe from e-mail messages, SMS messages and targeted ads, as well as the ability to manage ad settings. LinkedIn also uses affiliates such as Eire, Google Analytics, BlueKai, DoubleClick, Nielsen, ComScore, Eloqua, and Lotame. The setting of such cookies may be denied under <https://www.linkedin.com/legal/cookie-policy>. The applicable privacy policy for LinkedIn is available under <https://www.linkedin.com/legal/privacy-policy>. The LinkedIn Cookie Policy is available under <https://www.linkedin.com/legal/cookie-policy>.

4.6 Data protection provisions about the application and use of Twitter

On this website, the controller has integrated components of Twitter. Twitter is a multilingual, publicly-accessible microblogging service on which users may publish and spread so-called 'tweets,' e.g., short messages, which are limited to 280 characters. These short messages are available for everyone, including those who are not logged on to Twitter. The tweets are also displayed to so-called followers of the respective user. Followers are other Twitter users who follow a user's tweets. Furthermore, Twitter allows you to address a wide audience via hashtags, links or retweets.

The operating company of Twitter is Twitter, Inc., 1355 Market Street, Suite 900, San Francisco, CA 94103, UNITED STATES.

With each call-up to one of the individual pages of this Internet site, which is operated by the controller and on which a Twitter component (Twitter button) was integrated, the Internet browser on the information technology system of the data subject is automatically prompted to download a display of the corresponding Twitter component of Twitter. Further information about the Twitter buttons is available under

<https://about.twitter.com/de/resources/buttons>. During the course of this technical procedure, Twitter gains knowledge of what specific sub-page of our website was visited by the data subject. The purpose of the integration of the Twitter component is a retransmission of the contents of this website to allow our users to introduce this web page to the digital world and increase our visitor numbers.

If the data subject is logged in at the same time on Twitter, Twitter detects with every call-up to our website by the data subject and for the entire duration of their stay on our Internet site which specific sub-page of our Internet page was visited by the data subject. This information is collected through the Twitter component and associated with the respective Twitter account of the data subject. If the data subject clicks on one of the Twitter buttons integrated on our website, then Twitter assigns this information to the personal Twitter user account of the data subject and stores the personal data.

Twitter receives information via the Twitter component that the data subject has visited our website, provided that the data subject is logged in on Twitter at the time of the call-up to our website. This occurs regardless of whether the person clicks on the Twitter component or not. If such a transmission of information to Twitter is not desirable for the data subject, then he or she may prevent this by logging off from their Twitter account before a call-up to our website is made.

The applicable data protection provisions of Twitter may be accessed under <https://twitter.com/privacy?lang=en>.

4.7 Data protection provisions about the application and use of YouTube

On this website, the controller has integrated components of YouTube. YouTube is an Internet video portal that enables video publishers to set video clips and other users free of charge, which also provides free viewing, review and commenting on them. YouTube allows you to publish all kinds of videos, so you can access both full movies and TV broadcasts, as well as music videos, trailers, and videos made by users via the Internet portal.

The operating company of YouTube is YouTube, LLC, 901 Cherry Ave., San Bruno, CA 94066, UNITED STATES. The YouTube, LLC is a subsidiary of Google Inc., 1600 Amphitheatre Pkwy, Mountain View, CA 94043-1351, UNITED STATES.

With each call-up to one of the individual pages of this Internet site, which is operated by the controller and on which a YouTube component (YouTube video) was integrated, the Internet browser on the information technology system of the data subject is automatically prompted to download a display of the corresponding YouTube component. Further information about YouTube may be obtained under <https://www.youtube.com/yt/about/en/>. During the course of this technical procedure, YouTube and Google gain knowledge of what specific sub-page of our website was visited by the data subject.

If the data subject is logged in on YouTube, YouTube recognizes with each call-up to a sub-page that contains a YouTube video, which specific sub-page of our Internet site was visited by the data subject. This information is collected by YouTube and Google and assigned to the respective YouTube account of the data subject.

YouTube and Google will receive information through the YouTube component that the data subject has visited our website, if the data subject at the time of the call to our website is logged in on YouTube; this occurs regardless of whether the person clicks on a YouTube video or not. If such a transmission of this information to YouTube and Google is not desirable for the data subject, the delivery may be prevented if the data subject logs off from their own YouTube account before a call-up to our website is made.

YouTube's data protection provisions, available at <https://www.google.com/intl/en/policies/privacy/>, provide information about the collection, processing and use of personal data by YouTube and Google.

4.10 Payment Method: Data protection provisions about the use of PayPal as a payment processor

On this website, the controller has integrated components of PayPal. PayPal is an online payment service provider. Payments are processed via so-called PayPal accounts, which represent virtual private or business accounts. PayPal is also able to process virtual payments through credit cards when a user does not have a PayPal account. A PayPal account is managed via an e-mail address, which is why there are no classic account numbers. PayPal makes it possible to trigger online payments to third parties or to receive payments. PayPal also accepts trustee functions and offers buyer protection services.

The European operating company of PayPal is PayPal (Europe) S.à.r.l. & Cie. S.C.A., 22-24 Boulevard Royal, 2449 Luxembourg, Luxembourg.

If the data subject chooses "PayPal" as the payment option in the online shop during the ordering process, we automatically transmit the data of the data subject to PayPal. By selecting this payment option, the data subject agrees to the transfer of personal data required for payment processing.

The personal data transmitted to PayPal is usually first name, last name, address, email address, IP address, telephone number, mobile phone number, or other data necessary for payment processing. The processing of the purchase contract also requires such personal data, which are in connection with the respective order.

The transmission of the data is aimed at payment processing and fraud prevention. The controller will transfer personal data to PayPal, in particular, if a legitimate interest in the transmission is given. The personal data exchanged between PayPal and the controller for the processing of the data will be transmitted by PayPal to economic credit agencies. This transmission is intended for identity and creditworthiness checks.

PayPal will, if necessary, pass on personal data to affiliates and service providers or subcontractors to the extent that this is necessary to fulfill contractual obligations or for data to be processed in the order.

The data subject has the possibility to revoke consent for the handling of personal data at any time from PayPal. A revocation shall not have any effect on personal data which must be processed, used or transmitted in accordance with (contractual) payment processing.

The applicable data protection provisions of PayPal may be retrieved under <https://www.paypal.com/us/webapps/mpp/ua/privacy-full>.

Period of Data Retention

Unless specifically stated, we will only store personal data for as long as is necessary to fulfill the purposes for which it was collected.

In some cases, the law provides for the retention of personal data, for example, under tax or commercial law. In these cases, the data will only be stored by us for these legal purposes, but will not be processed elsewhere and deleted after the expiry of the legal retention period.

Your Rights as a Data Subject

Pursuant to applicable laws, you have several rights with respect to your personal information. If you wish to exercise these rights, please send your request by e-mail or by regular mail, clearly identifying yourself, to the address given in Section 1.

You will find an overview of your rights below.

6.1 Right to Confirmation and Information

You have the right to request clear information about the processing of your personal data.

Specifically:

You have the right at all times to receive confirmation from us as to whether or not we are processing any personal data pertaining to you. If this is the case, you have the right to request that we provide you with information free of charge about the personal data we have stored in connection with you, together with a copy of this data. Furthermore, you have the right to the following information:

the processing purposes;

the categories of personal data that are to be processed;

the recipients or categories of recipients to whom the personal data has been or will be disclosed to, and in particular, recipients in third countries or international organizations;

if possible, the intended duration for which the personal data will be stored or, if that is not possible, the criteria for determining that duration;

the existence of the right to rectify or erase personal data concerning you or to have the processing limited by the controller or to object to such processing;

the existence of the right to appeal to a regulatory authority;

if the personal data is not obtained from you, all available information about the origin of the data;

the existence of automated decision-making, including profiling, in accordance with Art. 22 (1) and (4) GDPR and - at least in these cases - meaningful information on the logic involved and the scope and intended effects of such processing for you.

Should personal data be transferred to a third country or to an international organization, you have the right to be informed of the appropriate safeguards pursuant to Art. 46 GDPR in connection with such transfer.

6.2 Right to Rectification

You have the right to demand that we rectify and, if necessary, complete your personal data

Specifically:

You have the right to demand from us the immediate rectification of incorrect personal data pertaining to you. Considering the purposes of the processing, you have the right to request the completion of incomplete personal data - also by means of a supplementary declaration.

6.3 Right to Erasure of Data ("Right to be Forgotten")

In a number of cases, we may be required to delete personal information about you.

Specifically:

Pursuant to Art. 17 (1) GDPR, you have the right to demand that we delete personal data concerning you immediately, and we are obliged to delete personal data immediately if one of the following reasons applies:

Personal data is no longer necessary for the purposes for which it was collected or otherwise processed.

You revoke your consent on which the processing was based pursuant to Art. 6 para. 1 sentence 1 a) GDPR or Art. 9 para. 2 a) GDPR and there is no other legal basis for the processing.

You object to the processing pursuant to Art. 21 para. 1 GDPR and there are no overriding legitimate reasons for the processing, or you object to the processing pursuant to Art. 21 para. 2 GDPR.

Personal data was processed in violation of the law.

The deletion of personal data is necessary to comply with a legal obligation under Union or national law to which we are bound.

The personal data was collected in relation to services offered by an information society pursuant to Art. 8 para. 1 GDPR.

If we have made the personal data public and we are obliged to delete them in accordance with Art. 17 para. 1 DSGVO, we shall take appropriate measures, including technical measures, considering the available technology and the implementation costs, to inform those responsible for data processing who process the personal data that you have requested them to delete all links to this personal data or copies or replications of this personal data.

6.4 Right to Limitation of Processing

In a number of cases, you have the right to ask us to impose limitations on the processing of your personal data.

Specifically:

You have the right to demand that we limit the processing of your personal data if one of the following conditions is met:

the accuracy of the personal data is disputed by you, and for a period of time that permits us to verify the accuracy of the personal data;

the processing is unlawful and you refused to have the personal data deleted and instead requested that the use of the personal data be limited;

we no longer need the personal data for the purposes of processing, but you need the data to assert, exercise or defend legal claims, or

you have made an objection to the processing pursuant to Art. 21 para. 1 GDPR, pending the determination of whether the legitimate reasons of our company outweigh yours.

6.5 Right to Transfer of Data

You have the right to receive, transfer or read personal data pertaining to you in a machine-readable format.

Specifically:

You have the right to receive any personal data you have provided to us in a structured, common and machine-readable format, and you have the right to transfer such data to another responsible person without our interference, provided that

the processing is based on consent pursuant to Art. 6 para. 1 sentence 1 a) GDPR or Art. 9 para. 2 a) GDPR or on a contract pursuant to Art. 6 para. 1 sentence 1 b) GDPR and

the processing is carried out by automated means

When exercising your right to data transfer in accordance with paragraph 1, you have the right to obtain that the personal data is transferred directly by us to another responsible person, insofar as this is technically feasible.

6.6 Right to Object

You also have the right to object to the lawful processing of your personal data by us if this is justified by your particular situation and if our interests in the processing do not outweigh such.

Specifically:

You have the right, for reasons arising from your particular situation, to object at any time to the processing of your personal data on the basis of Art. 6 Para. 1 S. 1 e) or f) GDPR; this also applies to profiling based on these provisions. We will no longer process the personal data unless we can demonstrate compelling reasons for the processing justifying protection which override your interests, rights and freedoms, or the processing serves to assert, exercise or defend legal claims.

If personal data is processed by us for the purpose of direct advertising, you have the right to object at any time to the processing of your personal data for the purpose of such advertising; this also applies to profiling, insofar as it is connected with such direct advertising.

You have the right to object to the processing of your personal data for scientific or historical research purposes or for statistical purposes pursuant to Art. 89 para. 1 GDPR for reasons arising from your particular situation, unless such processing is necessary for the performance of a task undertaken in public interest.

6.7 Automated Decisions Including Profiling

You have the right not to be subject to any decision based solely on automated processing, including profiling, that has any legal effect on you or otherwise significantly affects you.

There will be no automated decision-making based on the personal data collected.

6.8 Right to Revoke Consent Under the Data Protection Law

You have the right to revoke your consent to the processing of personal data at any time.

6.9 Right to Complain to a Regulatory Authority

You have the right to file a complaint with a regulatory authority, in particular in the member state where you reside, where you work or where the alleged infringement occurred, if you believe that the processing of your personal data may be unlawful.

Data Security

We make every effort to ensure the security of your data within the framework of the applicable data protection laws and technical capabilities.

We transmit your personal data in encrypted form. This applies to your orders and also to the client login. We use the SSL (Secure Socket Layer) coding system, but point out that data transmission over the Internet (e.g., when communicating by e-mail) can have security gaps. A complete protection of the data against access by third parties is not possible.



To secure your data, we maintain technical and organizational security measures in accordance with Art. 32 GDPR, which we continually adapt to meet the latest technical standards.

Furthermore, we do not guarantee that our services will be available at certain times; disruptions, interruptions or failures cannot be ruled out. The servers we use are regularly and carefully backed up.

Transfer of Data to Third Parties, No Data Transfer to Non-EU Foreign Countries

As a general rule, we only use your personal data within our company.

If and to the extent that we involve third parties in the performance of contracts (such as logistics service providers), we will only provide such third parties with personal data to the extent that the transmission is necessary for the corresponding service.

In the event that we outsource certain parts of the data processing ("order processing"), we contractually oblige order processors to use personal data only in accordance with the requirements of the data protection laws and to guarantee the protection of the rights of the person concerned.

No data will be transferred to entities or persons outside the EU outside of the case mentioned in this declaration in paragraph 4 and there are no plans to do so.

Data Protection Officer

Should you have any questions or concerns regarding data protection, please contact our data protection officer:

Mr. Dave Cooper

E-mail: dataprivacy@doloxe.com